



P.O. Box 1074, North Wales, PA 19454

(215) 699-5111

[www.norgwynpool.com](http://www.norgwynpool.com)

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## 2023 Fee Schedule

Membership Level	Fee
Senior Citizen	\$75
Individual	\$160
Family of 2	\$320
Family of 3	\$370

Membership Level	Fee
Family of 4	\$410
Family of 5	\$450
Family of 6	\$490
Family of 7	\$530

Families of more than 7, please email [registration@norgwynpool.com](mailto:registration@norgwynpool.com)

## Definitions

- Family** Up to two responsible adults and their dependent children one year of age and older (as of May 15<sup>th</sup>). All family members must reside at the same address.
- Individual** No children under 12 may join without an adult
- Senior Citizen** 65 and over
- Nanny/Caregiver** Nannies/Caregivers must register as Individual Members
- Infants** Infants are those members under one year of age (as of May 15<sup>th</sup>). They must be listed as family members on the membership profile but are not included in the registration fee and will not need a membership card. All children one year of age and older (as of May 15<sup>th</sup>) will need to register as a regular family member and will require a membership card.
- Military Discount** **Cannot be completed online.** Please email [registration@norgwynpool.com](mailto:registration@norgwynpool.com) for information. A valid military ID is required for discount approval.

## Refund Policy

No Refunds will be given after May 27<sup>th</sup> (Opening Day). If you wish to receive a refund before opening day, please submit your request in writing to the pool commission. There will be a \$50.00 processing fee for all refunds.

## 2023 Registration Process

There are two registration periods. The first is for returning members only, and second is the General Registration for new and returning members:

Early Registration: **March 15 – March 31**

– Early Registration is for returning members only (those with memberships within the last three years)


### General Registration: April 1 – Until we reach capacity

- General Registration is for new and returning members. During this period, all memberships will be awarded on a first-come, first-served basis. Registration for all will close when the pool’s capacity is reached.

There are three ways to register: on-line (preferred), via mail, or in person during normal pool hours (provided there are still membership slots available.)

### **On-line Registration (Preferred)**

#### RETURNING MEMBERS

- 1) Visit our website, [www.norgwynpool.com](http://www.norgwynpool.com), and click the member logon button in the upper right-hand corner:  This will take you to the registration system.
- 2) Sign in using your login and password from previous years.
  - a. If you forgot either, click on ‘Forget your login (username)?’ or ‘Forget your password?’ and a reminder email will be sent. Do not create a new login; your ID cards will no longer work.
- 3) Once signed in, select ‘My Account’, then ‘My Profile.’ Double check your membership profile to make sure the info is correct.
  - a. Please confirm birth dates, names, etc.
  - b. Check your photo(s) and if they need to be added or updated, please submit a photo (head shot) at least one day in advance of your first visit to [ngpoolphotos@gmail.com](mailto:ngpoolphotos@gmail.com). Children’s photos should be updated every 2 years.
  - c. On the line under “FIRST NAME” where it says “ORGANIZATION/TEAM,” please enter the name of your local municipality (e.g.: North Wales, Landsdale, Upper Gwynedd). Remember, this may be different from your mailing or post office address.
- 4) Click the 'Memberships' tab in the black banner.
- 5) Scroll down, add the appropriate membership type to your cart and process via a credit card.
  - a. Note: a small convenience charge of 2.5% will be added to all credit card registrations
  - b. If you have any difficulty accessing your profile or membership, please send a request to: [registration@norgwynpool.com](mailto:registration@norgwynpool.com) and we will provide some support.

#### NEW MEMBERS

- 1) Visit our website, [www.norgwynpool.com](http://www.norgwynpool.com), select “Click Here to Register” and follow the instructions to create a member profile.
  - a. All family members, regardless of age, must be listed on the family’s profile. All members over the age of one must be listed as active members and will be issued an ID card.
- 2) Follow the steps above to select your membership level.
  - a. New members will not be able to create a profile or select a membership level until the general registration period begins April 1<sup>st</sup>.
- 3) By completing your registration, you are agreeing to abide by [Nor-Gwyn Pool’s Rules](#), and the terms of our [Registration-Liability-Covid Waiver](#).

## **Mail-In Registration**

Download the Patron Application and Waiver form from our website: [www.norgwynpool.com](http://www.norgwynpool.com). Copies are also available at the Upper Gwynedd Township Building and the North Wales Borough Hall. Complete the application in full and send it with a check payable to the “**Nor-Gwyn Pool Commission**” for the appropriate amount and mail to the address on the letterhead above. Your online profile information will be validated at the pool at your first visit. New and returning mail-in members are subject to the same capacity limitations as on-line registration.

## **In Person Registration – During Normal Pool Hours**

If there are membership slots remaining on/after opening day, May 27<sup>th</sup>, 2023 registration can be done in person at the front booth. Patrons may register during regular operating hours and will be asked to validate their online profile information at that time.

During the general registration period both new and returning memberships will be awarded on a first-come, first-served basis. Registration for all will close when the pool’s capacity is reached. New and returning members are encouraged to register promptly; available membership slots are likely to be filled earlier than ever, possibly even prior to May 1st.

**\*\*Once registration is closed you will NOT be able to add members to your family membership\*\***

## **2023 Hours, etc.**

### **Operating Dates & Hours (subject to change)**

Weekend:	May 27 <sup>th</sup> – 29 <sup>th</sup> (Memorial Day)	12:00 Noon to 6:00 PM
Weekends:	June 3 <sup>rd</sup> – 4 <sup>th</sup> and June 10 <sup>th</sup> – 11 <sup>th</sup>	12:00 Noon to 6:00 PM
Tuesday:	July 4 <sup>th</sup> (Independence Day)	12:00 PM to 5:00 PM
Daily*:	June 15 <sup>th</sup> – July 31 <sup>st</sup>	12:30 PM to 8:00 PM
Daily:	August 1 <sup>st</sup> – August 27 <sup>th</sup>	12:00 PM to 8:00 PM
Weekend:	September 2 <sup>nd</sup> – September 4 <sup>th</sup> (Labor Day)	12:00 PM to 6:00PM

\* Full Time opening may change depending upon weather/school dismissal dates. Watch Facebook and our website for updates.

Pool hours are subject to weather conditions and may be changed at the discretion of the manager. The pool will be closed during home swim meets and special events; notice of closings will be posted at the pool, on the website [www.norgwynpool.com](http://www.norgwynpool.com) and on Facebook.

## **ID Card and Profile Photo Policies**

ID cards will be scanned each time you enter the pool complex. All patrons one year of age and older (as of May 15<sup>th</sup>) will require an ID card. ID cards are not transferrable. Patrons’ profile photos will be displayed to pool staff when entering the facility for membership verification. To expedite your first visit of the season, please check if your photo has already been uploaded to your registration account prior to May 22<sup>nd</sup> and if it has not, you can have another photo taken at the pool or you can email a labeled photo (head shot) several days in advance to [ngpoolphotos@gmail.com](mailto:ngpoolphotos@gmail.com). Children’s photos should be updated every 2 years. Access to the pool without your card is subject to a \$2 per family service charge.

Submitting photos several days in advance will speed up first time visits to the pool. Replacement cards (lost cards) will be issued at a \$5 per card charge.

## **Guest Policy, Fees**

A sponsoring member must register all guests and guests are required to wear a guest identifier. The members are liable for the conduct of their guests and must remain with their guests while at the facility. The daily guest fee is \$13.00 per day per guest. There is a five-guest maximum PER FAMILY MEMBERSHIP ACCOUNT, per day. There are no refunds for inclement weather, closures, etc.

The sale of Guest Passes may be limited or suspended at any time at the discretion of the Manager on duty.

Over the July 4<sup>th</sup> weekend: Due to expected high attendance, guest passes will be limited to ONE GUEST PER FAMILY MEMBERSHIP.

## **Nor-Gwyn Swim Team**

See the team website, [norgwynswim.com](http://norgwynswim.com), or contact Alyssa McDuell at [norgwynswim@gmail.com](mailto:norgwynswim@gmail.com) for registration information.

Please note that the pool will close early on select Tuesdays/Thursdays during June and July to host Swim Team meets. Early closure notices will be posted at the front booth, on our website and via Facebook.

## **The Nor-Gwyn Pool Commission**

Jim Cherry, Andy Dziedzic, Frank Gillan, Missy Krise, Ginny Oldt, Harry Singer

## **The Nor-Gwyn Pool Management Team:**

Operations Manager: Beth McConnell    Facilities Manager: David O'Donnel

## **Questions?**

Email [registration@norgwynpool.com](mailto:registration@norgwynpool.com) or leave a message at: (215) 699-5111.